

CASE STUDY | PUBLIC UTILITY

# Paymerang boosts efficiency and profitability for regulated water utility.

## CALIFORNIA WATER SERVICE

California Water Service is the largest regulated American water utility west of the Mississippi River and the third largest in the country. Formed in 1926, the San Jose-based company serves almost 500,000 customer connections through 28 Customer and Operations Centers throughout the state.

### The Challenge

Move hundreds of millions of dollars in annual AP spend from paper checks to electronic payments.

*“We transitioned from tedious payment processing tasks to a more efficient process that saves our team thousands of hours each year, and the icing on the cake has been the rebates.”*

- Tina Ding -

Accounts Payable Supervisor, California Water Service

### The Solution

Paymerang team delivers an automated payment solution in less than 30 days. AP payments went from 100% paper check to 92% electronic. Instead of costing money, the service has generated over \$1 million dollars in rebates for Cal Water in five years.

### The Results

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**Over \$1M in rebates\***



**92% electronic payments\***



**2,500+ hours saved\***

\*Lifetime totals